

West Neighbourhood House	
Policy Title:	Fee for Service
Approved by:	West Neighbourhood House Board of Directors
Approval date:	March 2014
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Policy Statement

West Neighbourhood House charges fees for some programs and services.

Program fees, no matter how small, are important to demonstrate the commitment and investment of program participants in improving their lives. Program fees are also an important income source to further the overall mission of West Neighbourhood House.

For programs that charge a fee, West Neighbourhood House will use a sliding scale to determine the fee. No individual will be denied service(s) solely due to an inability to pay.

Where programs charge fees and offer subsidies, the practice will be consistently applied to all participants (although the level of fee and subsidy may vary according to participants' financial situations).

Applicability

- Program participants and their families or caregivers
- Staff

Principles and Procedures

There are fee for service procedures that implement this policy ([click here to view complete procedures](#)).