

Friendly Visiting - Italian, Portuguese and Cantonese an asset

The goal of the Friendly Visiting Program is to help seniors and people with disabilities who have limited social contacts to maintain healthy, independent living. Using regular contact, both in person and via the telephone, volunteers provide friendship and support to encourage independence and social contact.

Volunteer Duties & Responsibilities:

- **Friendly smile**
- **Must have a genuine interest in the well-being and happiness of seniors and people with disabilities**
- **Must willing and able to listen, share and care, are committed to providing support and friendship to isolated people**
- **Must be available to maintain regular contact with the client and program coordinator**
- **Arrange in advance a suitable time to visit**
- **Visit for approximately one hour**
- **Maintain confidentiality**
- **Identify needs and assist in connecting the client to other appropriate services**
- **Complete the volunteer checklist and return to the office**
- **Participation in volunteer job related training workshops and meetings**

Skills Required:

- **Must have good communication skills in English. A second language is an asset. At the moment our greatest language needs are Italian, Portuguese and Cantonese.**
- **Must have an interest in seniors and disabled persons' issues**
- **Must be friendly, reliable, responsible, non-judgemental and non-discriminating**
- **Must be flexible and have a willing to learn**

Orientation, Training and Benefits:

- **Staff provides orientation and training before volunteers are placed in the program**
- **On-going support provided by staff**
- **On-going training workshop opportunities and get-togethers provided throughout the year**
- **TTC tickets provided**

Volunteer Commitment:

- **1 hour a week, flexible according to volunteer/client's schedule**
- **minimum of 6 months**
- * **A Vulnerable Sector Police Check is required for this position.**

Contact Information

Volunteer Program
248 Ossington Ave
(416) 532-4828 ext.171, 105

Emails: volunteers@westnh.org

How to Apply / Contact

The goal of the Friendly Visiting Program is to help seniors and people with disabilities who have limited social interaction to maintain healthy, independent living. Using regular contact, both in person and via the telephone, volunteers provide friendship and support to encourage independence and social contact. The program relies on volunteers who speak various languages to make social visits to isolated seniors in the downtown West-end of Toronto.

Volunteer Duties & Responsibilities:

- Must willing and to provide support and friendship to isolated people
- Must be available to maintain regular contact with the client and program coordinator
- Arrange in advance a suitable time to visit
- Visit for approximately one hour
- Maintain confidentiality
- Identify needs and assist in connecting the client to other appropriate services
- Complete the volunteer checklist and return to the office
- Participation in volunteer job related training workshops and meetings

- Friendly smile
- Must have a genuine interest in the well-being and happiness of seniors and people with disabilities
- Must willing and able to listen

Skills Required:

- Must have good communication skills in English and Chinese (Mandarin or Cantonese)
- Must have an interest in seniors and disabled persons' issues
- Must be friendly, reliable, responsible, non-judgemental and non-discriminating
- Must be flexible and have a willingness to learn

Orientation, Training and Benefits:

- Staff provide orientation and training before volunteers are placed in the program
- On-going support provided by staff
- On-going training workshop opportunities and get-togethers provided throughout the year
- TTC tickets provided

Program Time:

- Visits can happen during weekday hours Monday - Friday, from 9am - 6pm

Volunteer Commitment:

- 1 hour a week plus travel, flexible according to volunteer/client's schedule
- Minimum of 6 months

*** Please, note that there is a mandatory Vulnerable Sector Police Check required for this role.**

Contact Information

Volunteer Program

248 Ossington Ave.

(416) 532-4828 ext. 171

Emails: daniellebe@westnh.org / volunteers@westnh.org